

Summary of the Annual Survey of Certified Provider Information 2005

Certified Providers

Below is a summary of the child care certification program, developed from a survey conducted by the DWD Child Care Section. All 80 certifying agencies returned the survey this year. The 2004 survey information was based on statistics as of December 31, 2004.

This year, the number of certified providers was taken from the automated Child Care Provider Certification (CCPC) system. The total number of certified family child care providers remained almost the same as the number from the previous year. The number of provisional providers increased by 9.6% and the number of regularly certified providers decreased by 3.8% during the past year. The chart below includes information for Wisconsin counties and tribes.

Note: 1999-2001 surveys included information reported from 78 certifying agencies, 2002 included 80 agencies and in 2003 had responses from 75* agencies.

Type of providers	1999	2000	2001	2002	2003	2004	Change from 03
Provisional	1185	1167	1441	1335	1194	1308	9.55%
Regular	3795	3933	4092	3855	3686	3546	-3.80%
Total	4980	5100	5533	5190	4880	4854	-0.53%

In addition to the above, there were 26 school age sites certified as of 12/31/04, 6 more than in 2003.

Site Visits

The day care certification rules require certifying agencies to conduct a site visit to certified providers at initial certification, at renewal (every two years) and if the provider moves to a new location. All agencies are complying with the site visit requirement. 65% of agencies visit providers at least once each year. The total number of certified providers who receive at least one annual visit is 3,573, which represents 74% of providers.

Site Visit Frequency	2000		2001		2002		2003		2004	
Once every two years	26	33%	24	31%	32	40%	36	48%	36	45%
Twice	35	45%	37	48%	34	42.50%	32	43%	36	45%
>2	17	22%	16	21%	14	17.50%	7	9%	8	10%
Total	78		77		80		75		80	

Provider Training

The statewide competency based curriculum was implemented on September 1, 2003. Last year, 63 agencies required providers to complete the new course work to achieve regular certification status. The number of agencies increased to 70 in 2004. 10 agencies still accept other training.

Continuing Education

According to the certification rules, the certifying agencies may require regularly certified providers to complete up to 5 hours of continuing education each year. 34 agencies have this requirement. The total number of regularly certified providers in these agencies is 2,387, which represents 67.3% of the regularly certified provider population.

Continuing education												
	1999		2000		2001		2002		2003		2004	
Yes	20	26%	31	40%	31	40%	29	36.25%	27	36.00%	34	42%
No	51	65%	47	60%	47	60%	50	62.50%	48	64.00%	46	57%
No info reported	7	9%	0	0%	0	0%	1	1.25%	0		0	0%
Total	78	100%	78	100%	78	100%	80	100.00%	75	100%	80	100%

Information on Agencies Charging Fees for Certification and Background Checks

Below is detailed information on various fees.

Certification fee/Caregiver background check fee											
Type of fee	2000		2001		2002		2003		2004		
Certification fee only	24	31%	26	33%	35	44%	30	40%	31	38%	
Background check fee only	12	15%	8	10%	7	9%	7	9%	7	9%	
Cert & BC fee	12	15%	14	18%	11	14%	15	20%	15	19%	
No fees	30	38%	30	38%	27	34%	23	31%	27	34%	
Total	78	100%	78	100%	80	100%	75	100%	80	100%	

Denials/Revocations and Refusals to Renew

The number of providers whose certification was denied, revoked or refused to renew reduced from the previous year. The number of appeals increased considerably from 2003 almost reaching to the 2002 level.

Number providers revoked/denied					
	2000	2001	2002	2003	2004
Caregiver Law	205	104	85	74	48
DWD 55 - Certification rules	268	155	515	457	291
Appealed	27	33	107	54	95
Rehabilitation Reviews	58	24	25	13	11

Complaints Received by Counties/Tribes on Certified Providers:

The number of complaints filed against certified providers increased slightly (4.9%) from the previous year.

Complaints	2000	2001	2002	2003	2004
Total number of complaints	425	371	434	370	388
Substantiated	136 (32%)	110 (29%)	145 (33%)	140 (38%)	156 (40.2%)

Information provided on professional development opportunities

- 45 agencies identified or provided professional development opportunities to certified providers. Most of the agencies that answered 'yes' to this question sent out mailings on various training events, conferences and provider meetings.
- 38 agencies shared TEACH/REWARD information with certified providers.
- 59 agencies used the Wisconsin Child Care information Center (WCCIC) services during 2004 and referred providers to the agency with child care related questions.
- 24 agencies shared the Wisconsin Model Early Learning Standards with certified providers.

*Agencies not included in the 2003 survey were: Douglas, Red Cliff, Bad River, Sokaogon and Lac Courte Oreilles

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